

# Medico® Corp Life Insurance Company

## Website Privacy and Security Policy

At Medico Corp Life Insurance Company including its affiliates (“Company” or “we”), we are committed to maintaining the confidentiality of your personal information and earning your trust. This Website Privacy and Security Policy (“Policy”) pertains to, and governs, only information collected from you through our Website, [www. CompletePlus.com](http://www.CompletePlus.com) (“Website”). It does not pertain to, or govern, the Company’s collection, use, storage or protection of any personal information you submit to us via any other means, including, without limitation, by phone, the U.S. Mail and by e-mail; other than through this Website. In order to determine the privacy and security practices of any other Websites, you must refer to the privacy and security policies, if any, associated with those Websites. This Website may contain hypertext links to website of other third parties. The Company does not control these websites nor are we responsible for their content. The existence of such links does not indicate any approval, endorsement or authentication of any material appearing on such linked websites. The existence of such links does not indicate any association between the Company and the owners or operators of other websites except as specifically set forth on this website or in other material from the Company. You assume sole responsibility for use of third party links. You may not link directly to this Website without the prior written consent of the Company.

### Summary

#### Information Collected and Purposeful Usage

#### Your Information Is Not Shared

#### Protection of Your Information

#### Use of Cookies

#### Consent and Changes to This Policy

#### Updating Your Information

### Summary

This section summarizes our privacy and security practices. For more detail, please read the entire Policy.

- We gather information from you, your transactions with us, and outside sources.
- We use your information only to conduct our business with you.
- We will not sell, rent, or lease any of the information collected to any person or organization .
- We limit access to your information and use industry recognized safeguards to help protect it.
- You may correct the accuracy of your information.

- We may provide your information to companies whose products we represent in order to fulfill your request for further information and/or products.

### Information Collected and Purposeful Usage

We collect information about you to adequately address your insurance needs. To ensure that you receive products and services that best match your needs, you must provide complete and accurate information about yourself and those persons who will also benefit from our products and services.

The following types of information may be collected:

- **Quotation and Other Information:** We only collect information required to fully execute your request for a product and/or service such as name, e-mail address, street address, and age. Information will be kept for quotations or inquiries that are submitted to us through the Website in order to retain and process the products and services that were requested. The information collected is used for business purposes only, such as marketing.
- **Website Information:** When you visit our Website, our computers may automatically collect non-personally identifiable statistics about your visit such as browser type, internet service provider (ISP), referring/exit pages, platform, type, date/time stamp, and number of clicks within our Website. We may monitor statistics such as how many users visit our Website, the user’s internet protocol (IP) address, which Website pages users visit, from which domains our users come, and which browsers users use. Our log files also track movements in the interactive sections and gather broad demographic information for business purposes as permitted by law. In all these instances, this information does not identify you personally, but rather identifies functions performed during a visit to our Website. We also collect information about Website users’ usage and navigation and store that information on our systems to enhance the experience on the Website for new and returning visitors.

### Your Information Is Not Shared

We do not sell, rent, or lease any of the information collected on this Website to any person or organization. If we are unable to process a Website function or a transaction, your information collected up to that point may be used to contact you in order to fulfill the product or service request. However, we may provide your information to companies whose products we represent in order to fulfill your request for further information and/or products.

We may use business associates or third party service providers to help us operate our business at this Website or administer activities on our behalf, such as quoting products or other administration purposes. We may share your information with these third parties for those limited purposes only.

### **Protection of Your Information**

Our information technology systems use industry-recognized security controls to protect your information, and we have data security personnel whose sole responsibilities are to ensure the security of the information we collect, process, and store. Additionally, the Company has internal policies and procedures in place to limit access to your information to only those who have a business need to view it.

We are able to securely collect and transfer your information using encryption technology. We employ Secure Socket Layer (SSL) encryption for all your information entered on the Website. SSL technology encrypts information as it travels from your browser to our servers, and again from our server back to your browser. Therefore, your browser must support SSL encryption in order to fully utilize our Website. In order to confirm that your browser supports the SSL encryption functionality, you should look for icons on the browser's window, such as a key or a closed lock. We encourage you to verify that these icons are present before entering billing and credit card information.

We utilize secure certificate providers, such as Network Solutions, to apply the SSL technology for online transactions. The certificates allow our Website users to perform Website functions such as entry and submission in a manner that cannot be intercepted or decrypted over the Internet.

### **Use of Cookies**

A "cookie" is a piece of information that a Website sends to your browser, which then stores information on your

computer. You should be aware that cookies contain no more information than is volunteered, and are not able to "invade" the hard drive and return to us personal or other information from your computer.

Many Internet Websites use cookies to "remember" information about users and user preferences. Our Website employs a cookie that is deleted when your browser session ends or the cookie expires, whichever comes first. No personally identifiable information is ever stored with the cookie.

### **Consent and Changes to This Policy**

By using this Website, you signify your consent to this Policy. If you do not agree to this Policy, please do not use this Website. We may update, change, modify, add, or remove portions of this Policy as laws and best practices change. Any changes to this Policy will be promptly disclosed in the Policy. This Policy is not intended to nor does it create any contractual or other legal right in or on behalf of any party. We encourage you to check this page regularly since your continued use of this Website following any changes to this Policy will be deemed to constitute your acceptance of such change.

### **Updating Your Information**

We do our best to maintain the accuracy of personal information you supply to us and we will make corrections when you notify us. If you find information you would like to correct or update in any statements or other communications you receive from us, please contact our Customer Service Center at:

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